



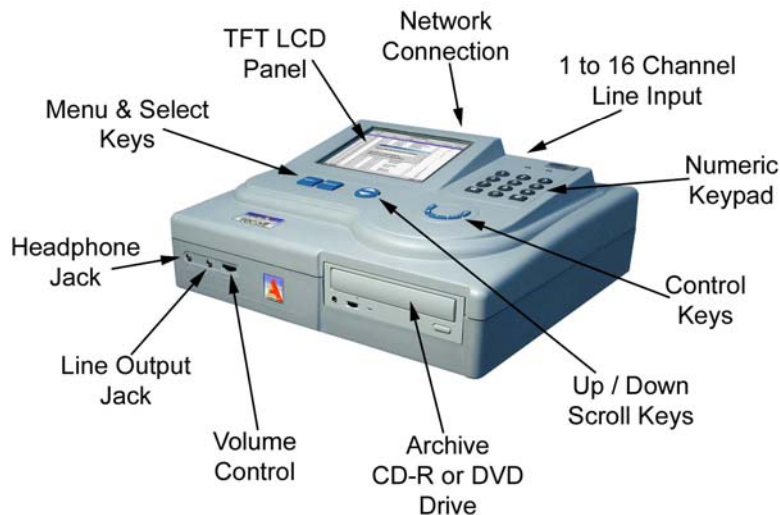
Total Recall is a compact, cost-effective and self-contained voice-logging unit, providing secure recording, storage and playback of telephone calls (or any audio signal). Over 10,000 hours of recordings can be stored on an internal database for instant retrieval and playback.

Available in 4-16 channels in a stylish desktop model or 4-32 channels in a functional rack mount model, **Total Recall** will record the telephone numbers of incoming and outgoing calls, and store this information in a database, together with a time/date stamp, the duration of the call and reference to the specific channel number. All these 'fields' can be used to search and retrieve calls from the database.

Once a call has been located and retrieved from the **Total Recall** database, the call can be replayed via an internal speaker or you can add an external speaker or, for privacy via a headphone port. A 'Live Monitoring' function enables the real-time monitoring of calls on selected channels.

Recordings can also be archived to an internal archive drive (CD-R or optional DVD-R) at preset intervals.

Should you need to expand your voice recording capability to multiple recorders on multiple sites, or add more recorders within your office or simply expand your current capability beyond 32 channels simply install **Remote Manager** (the PC client Management Interface) and you have easy integration, control and management of your voice recording requirements across your current network using the built in network or dialup interface.



Total Recall. View, showing function keys and peripheral connections

User Interface Overview

Total Recall is easy to configure and operate, using intuitive navigation through User Menus, and a contact keypad for selecting or confirming an instruction.

There are only four navigation keys:

MENU – this key is used to step through the three menus.

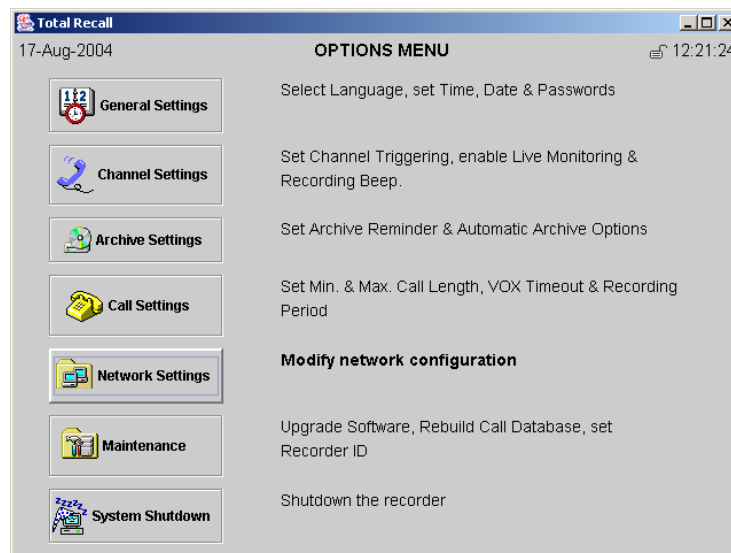
SELECT – once the highlight bar has been placed over an area, this key either toggles through pre-selected values or it enables a value to be entered via the numeric keypad.

UP /DOWN ARROW – these 2 keys move the cursor or highlight bar up or down the selected menu.

There are only three user selectable menus:

Options Menu

Used for system configuration, system maintenance and system shutdown.



Search Menu

Used to set search parameters and to search the database or an archived CD for call replay. Calls found through the search can be tagged for archiving. The *Search Menu* is also used to manually archive calls to CD.

31-Mar-2004 SEARCH MENU 10:02:43					
Date	Time	Length	Number	Channel	Status
31 Mar 2004	09:42:26	00:00:12		8	
31 Mar 2004	09:42:24	00:00:12		7	
31 Mar 2004	09:42:22	00:00:12		6	
31 Mar 2004	09:42:13	00:00:19		5	
31 Mar 2004	09:42:12	00:00:20		< 4	
31 Mar 2004	09:42:09	00:00:20		< 3	
31 Mar 2004	09:42:07	00:00:20		< 2	
31 Mar 2004	09:41:31	00:00:24		8	
31 Mar 2004	09:41:29	00:00:24		7	
31 Mar 2004	09:41:26	00:00:25		6	
31 Mar 2004	09:41:24	00:00:22		5	
31 Mar 2004	09:41:20	00:00:20		< 3	
31 Mar 2004	09:41:18	00:00:21		< 2	
31 Mar 2004	09:39:50	00:00:15		7	
31 Mar 2004	09:39:48	00:00:15		6	
31 Mar 2004	09:39:45	00:00:14		5	
31 Mar 2004	09:39:43	00:00:15		< 4	
31 Mar 2004	09:39:38	00:00:18		< 3	
31 Mar 2004	09:39:36	00:00:19		< 2	
31 Mar 2004	09:39:13	00:00:11		5	
31 Mar 2004	09:39:07	00:00:11		< 4	

Call : 0/29 Listed : 29

Logging Menu

The *Logging Menu* is the default Menu and is used to view current call data, call activity, call status and playback selected calls. Calls can be tagged and Live Monitoring of calls is enabled from the *Logging Menu*.

31-Mar-2004 LOGGING MENU 10:05:08					
Date	Time	Length	Number	Channel	Status
31 Mar 2004	09:42:26	00:00:12		8	
31 Mar 2004	09:42:24	00:00:12		7	
31 Mar 2004	09:42:22	00:00:12		6	
31 Mar 2004	09:42:13	00:00:19		5	
31 Mar 2004	09:42:12	00:00:20		< 4	
31 Mar 2004	09:42:09	00:00:20		< 3	
31 Mar 2004	09:42:07	00:00:20		< 2	
31 Mar 2004	09:41:31	00:00:24		8	
31 Mar 2004	09:41:29	00:00:24		7	
31 Mar 2004	09:41:26	00:00:25		6	
31 Mar 2004	09:41:24	00:00:22		5	
31 Mar 2004	09:41:20	00:00:20		< 3	
31 Mar 2004	09:41:18	00:00:21		< 2	
31 Mar 2004	09:39:50	00:00:15		7	
31 Mar 2004	09:39:48	00:00:15		6	
31 Mar 2004	09:39:45	00:00:14		5	
31 Mar 2004	09:39:43	00:00:15		< 4	
31 Mar 2004	09:39:38	00:00:18		< 3	
31 Mar 2004	09:39:36	00:00:19		< 2	
31 Mar 2004	09:39:13	00:00:11		5	
31 Mar 2004	09:39:07	00:00:11		< 4	
31 Mar 2004	09:39:05	00:00:11		< 3	
31 Mar 2004	09:39:03	00:00:11		< 2	
31 Mar 2004	09:38:21	00:00:15		7	

Call : 1/35 Used : 46%

Remote Manager

Remote Manager is client software included with **Total Recall** to allow calls to be replayed and monitored on any multimedia PC running Windows 95/98/NT/ME/2000/XP. **Remote Manager** is used to access **Total Recalls** over your network or dialup and replays calls from archived media. With **Remote Manager** you can listen to conversations live, search and replay calls direct from the **Total Recall** database and manage the configuration of one or multiple **Total Recall** units connected via LAN or Dialup. Search for conversations by time, date, extension or line number, caller ID, channel Number or note keyword.

